## Myriad Oncology testing in OncoEMR FAQs





## All your Myriad Oncology testing and results in your preferred EMR

This resource provides quick answers to frequently asked questions about ordering Myriad Oncology germline and tumor genomic testing through OncoEMR, and how to seamlessly access results within a single workflow.

- Which Myriad Oncology tests can I order in OncoEMR?
  - You can now order Myriad Oncology's full portfolio of tests including MyRisk® Hereditary Cancer Test, Precise Tumor® Molecular Profile Test, MyChoice® CDx HRD Companion Diagnostic Test, and immunohistochemistry (IHC) testing for PD-L1 and Folate receptor alpha (FOLR1/FRa).
- Will I still receive a results Summary Sheet and support services when ordering testing through OncoEMR?
  - A Yes when you order combined testing through OncoEMR, you will continue to receive a treatment-focused results summary sheet. You'll also continue to have access to Myriad's full suite of complimentary services, including preand post-test education, billing support, and more.
- Where can I find more information on the status of a test?
  - Once the test has been submitted within OncoEMR, the test status will only change after the result is reported. Customer service or lab processing updates will be available through the portal. (Note: once the sample is received at the lab, the test information will usually be available in the portal within 48 hours.)
- Q Do I need to enter the order in the Myriad provider portal along with OncoEMR?
  - A No enter the order and click submit in OncoEMR only. Results should be visible both directly in the medical record and within the Myriad provider portal.
- What if I am no longer receiving Myriad provider portal email alerts when the result is ready?
  - A Please contact your local Myriad representative for assistance.
- Q Can I start an order and save it as a draft for another staff member to complete and submit?
  - A Yes.
- Is it possible to see all Myriad Oncology test orders that have been submitted and/or reported across the entire practice in a list?
  - A Yes this can be achieved by setting up a group inbox.
    - 1. First, in the "Customize Lab Tests" menu, open the "Myriad Oncology" test, scroll down to the bottom, and ensure that the box next to "Requires Authorization" is checked.
    - 2. The results will now start flowing into Group Inboxes. Within Group Inboxes, a filter can be applied to select "Myriad Oncology" under the drop-down for "Order name" as well as date ranges and order status (pending/submitted/results ready).
    - 3. Click save once the filters are set and the tests that fit the criteria will populate in the group inbox.

- Q Can I order the MyRisk® STAT Hereditary Cancer Test option through OncoEMR?
  - Yes you can order STAT testing for breast, pancreatic, and colorectal cancer patient cases. Make sure to place the pink STAT sticker on the outside of the FedEx bag and type "STAT" in the free text/notes section of the order.
- Q Can I order multiple germline tests (e.g. BRACAnalysis® and COLARIS®/COLARIS AP) and tumor tests in a single order?
  - A You can include multiple tumor tests in one order, but only one germline test can be ordered at a time. (Note: the BRACAnalysis Test is ordered for patients meeting hereditary breast and ovarian cancer syndrome criteria, while the COLARIS Test is ordered for patients meeting Lynch syndrome or MUTYH-associated polyposis (MAP) criteria. Include the MyRisk Update test for analysis of additional hereditary cancer genes excluding those listed.)
- Where do Myriad Oncology test results go in OncoEMR? Are providers notified?
  - A Results are returned to the provider's inbox under the category that the practice has configured Molecular Profiling Integration (MPI) results to return (defaults to Pathology). Results can also be accessed from the Documents tab or from the Treatment Plan.
- Once the result is received, can a task be assigned to another OncoEMR user (scheduler, genetic counselor, APRN, etc.) to initiate their workflow to follow up on the result?
  - A Yes from the test result hyperlink (in Documents, Treatment Plan page, or Other folder).
    - 1. Click on "+ Task" at the top of the box that opens with the result PDF.
    - 2. Follow steps in the new box that opens to choose an individual to assign a task to and a note to that user can be added to the task as well.
- If a VUS is reclassified as deleterious or suspected deleterious, will a notice appear in OncoEMR?
  - A Yes the provider will be notified that a new result is available to be reviewed.
- O Do I have to place the order in OncoEMR to receive results in OncoEMR?
  - A Yes the results from orders submitted on paper or in the Myriad provider portal will NOT be reported in OncoEMR.
- Q Is it appropriate to keep an order as a "draft" until the provider has signed the clinic note for the visit? Note: this may delay the upload of the visit note, order submission, and sample shipment to the day after the test was ordered and sample was drawn.
  - A Yes including the clinic note upfront with the order will aid in timely processing, insurance authorization, and release of the test. Including the clinic note in the order will also reduce the likelihood of the lab contacting the provider for additional details, potentially improving turnaround times.
- Q Can I place an order for tumor genomic tests in advance when the surgery date is in the future?
  - Yes you can place a future order as long as the surgery date (i.e., the specimen collection date) is within 30 days from today. Be sure to include contact information for the pathology department responsible for submitting the tumor sample. Myriad Customer Service will set a reminder to follow up the day after the scheduled surgery. If the surgery date changes, please notify Myriad as soon as possible.

For further questions, please contact our dedicated service team at myriad.com/contact-us

